



Click 'n Donate

Make us your #1 crowdfunding choice!

WITHDRAWAL PROCESS

Payments are made to Campaigners by Close of Business every Friday, 17h00 (CAT). In order for us to process your request to withdraw funds on time, all requests to withdraw funds must be sent/received by the weekly deadline which is every Friday, 09h00 (CAT). Please note that in the event of a **Public Holiday** falling on a Friday, then in such case, the deadline for a **Request to Withdraw Funds** will move to the day before, namely **Thursday at 09h00 (CAT)**.

The follow fees are deducted from your donations received, your funds, and calculated as follows:

1. **Publishing Fee** of R369.00 is deductible on your first request of funds withdrawal.
2. **Administration Fee** is calculated at 10% (ten percent) of donations received; and
3. **Finance Fee** (Online Payment Gateway & Bank Fees) is calculated at 5% (five percent) of donations received.

Example of Fee Deductions:

Donations received of R10 000

Less Publishing Fee of R369.00

Less Administrative Fee of 10%, equates to R1 000.00

Less Finance Fee (Online Payment Gateways) of 5%, equates to R500.00

Therefore a final pay out to you in this example would be R8 131.00

HOW TO WITHDRAW YOUR CAMPAIGN’S DONATIONS RECEIVED OR FUNDS RAISED

Please note that in order for you to withdraw your donations received or funds raised we would simply require an email from you, the Campaigner, instructing us to pay out such funds and include the below for security purposes.

Kindly include the following:

1. Name of person who submitted the campaign and email address used when submitting your Campaign;
2. Name of your Campaign;
3. URL/link to your Campaign (this will be the link we sent to you after we published your Campaign);
4. Copy of your ID; and
5. Letter from your Bankers confirming your Bank Account. This can also be your Bank Statement with a Bank Stamp on it. Preferably in a PDF format, but a JPEG will do too. Please note that all donation payments are made every Friday; kindly submit as soon as possible.

Please email the above information to finance@clickndonate.com.

PLEASE SEE EXAMPLE OF INSTRUCTION BELOW FOR YOUR CONVENIENCE

Attention: Donations Department

Dear Sir/Madam,

Kindly receive the following instruction, please pay out R..... (amount) / all funds collected thus far / balance of funds raised this Friday coming, namely **day dd.mm.cyy**. Then simply include all documents pertaining to Points 1 to 5, as above.

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CONTACT DETAILS

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